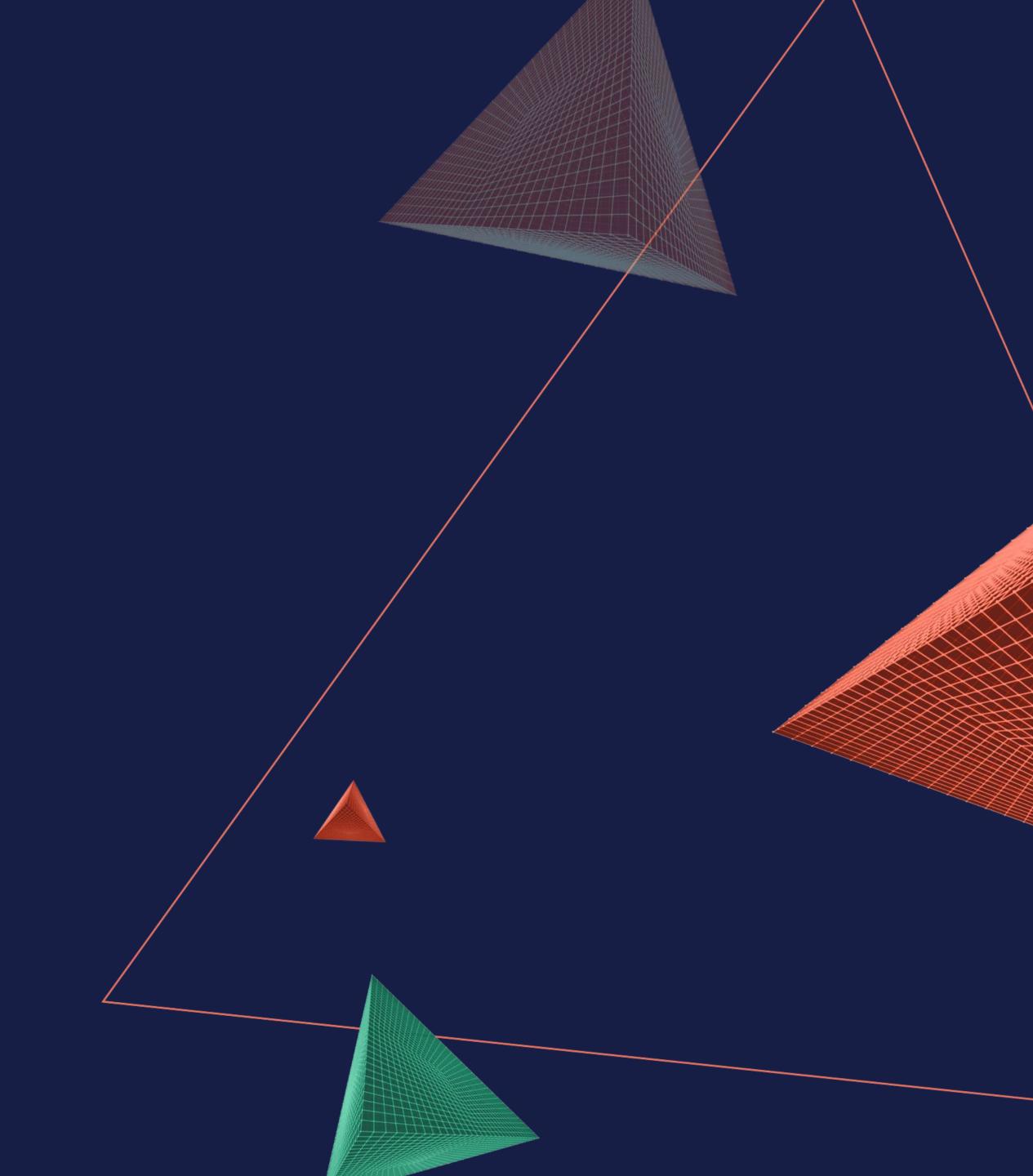
**Q4 FY25 Investor Presentation** 

29 July 2025



Payment solutions provider driving innovation in the banking ecosystem

## Delivering innovative and scalable payments solutions

- ► Change leverages innovative and scalable technology to provide tailored payment solutions, card issuing and testing to 150+ banks & fintechs across 40+ countries
- ► Two core products in the banking & payments ecosystem Vertexon & PaySim
  - Proprietary payments technology platforms owned and developed in-house

### **Banking as a Service**

#### Payments as a Service









Physical, digital & virtual card issuing



Transaction processing for all major card schemes



Digital payments
(Apple, Google &
Samsung Pay), BNPL



Full payment simulation



ATM & POS emulation



Visa, Mastercard, UnionPay, Amex, JCB validation

**78%** 

of FY25 Revenue

22%

of FY25 Revenue

Record revenue driven by increasing PaaS revenues

## **Key Highlights**

- ▶ New Vertexon PaaS client with already established programs signed in Australia and NZ
- ▶ Signed a number of new projects and licences with existing Vertexon On-Premises and new PaySim clients
- FY25 revenue (unaudited) of US\$15.1m (A\$23.2m), up 42% on pcp



76%

OF REVENUE FROM RECURRING INCOME STREAMS<sup>3</sup> IN FY25







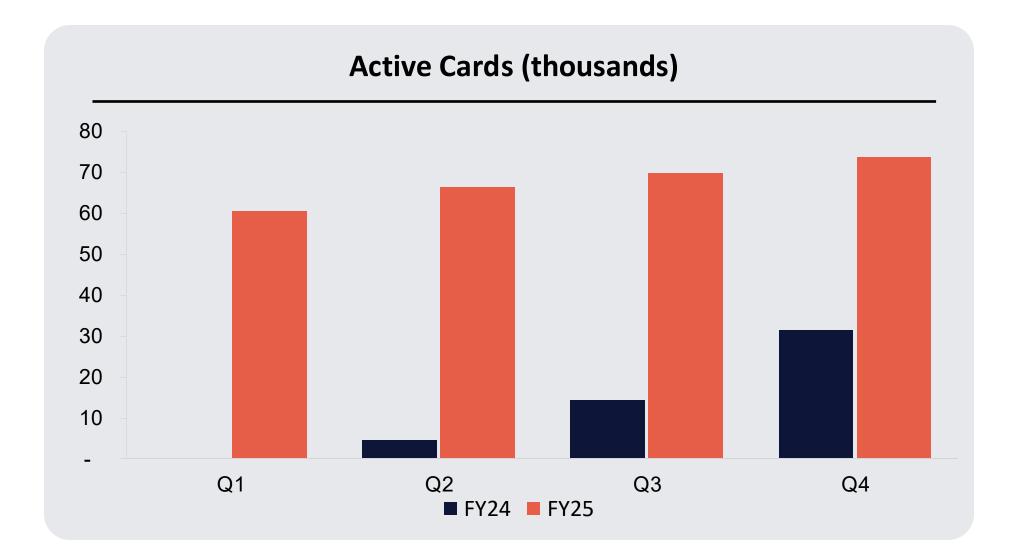


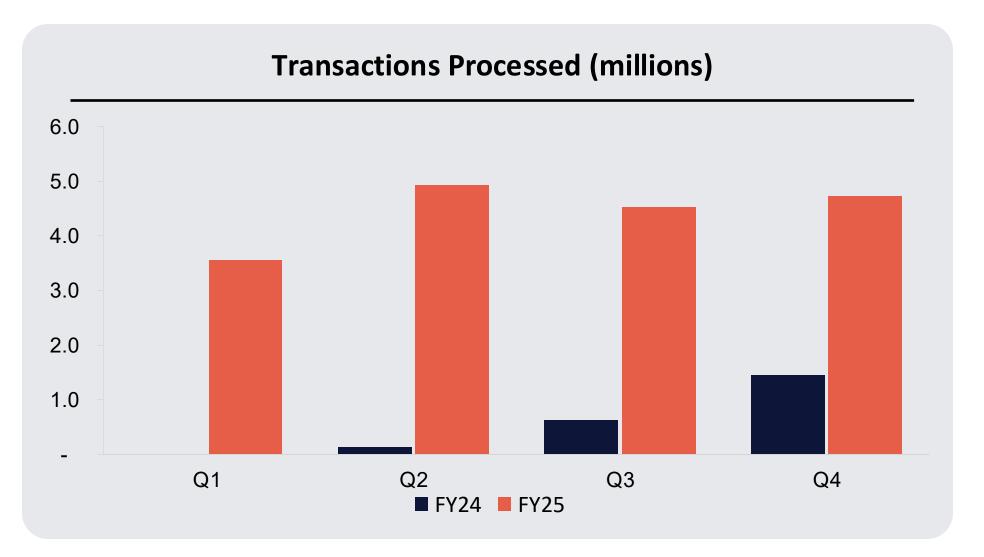
- 1. AUD/USD = 0.65, all AUD amounts are converted for representation purposes to assist the reader
- 2. Revenue and Underlying EBITDA are Unaudited. Underlying EBITDA excludes interest included as revenue and share-based payments included as an expense in statutory accounts
- 3. Includes Support & Maintenance and PaaS transaction fee revenue
- 4. Transactions are denominated in local currencies and have been converted to USD, Change's reporting currency, for reporting purposes

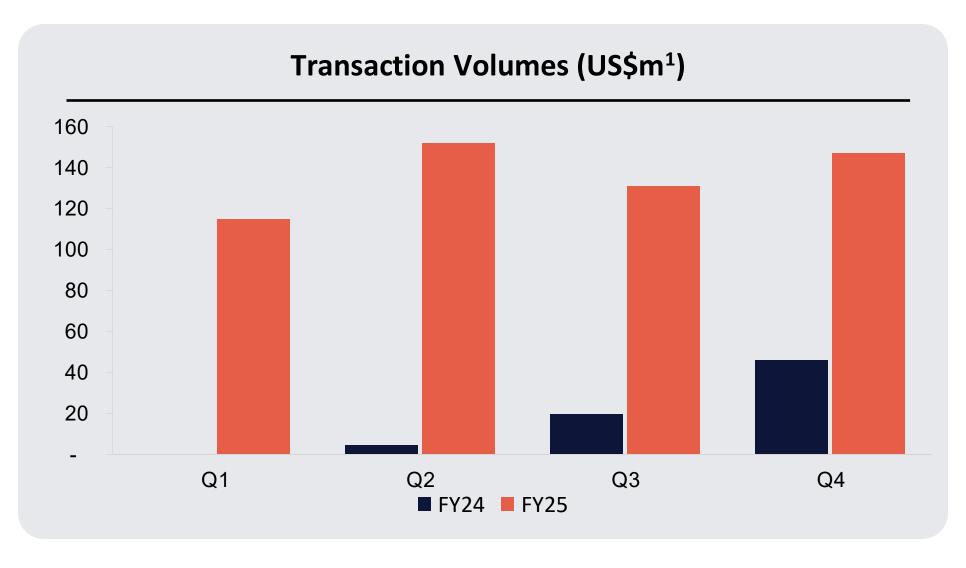
PaaS platform scaling with volume increasing as card numbers continue to grow

## **Vertexon PaaS Metrics**

- > 73k+ cards active in AU & NZ
  - Steady growth in existing client base particularly from fintech clients
  - New clients already signed to drive further growth currently onboarding three clients
- Focus on growing PaaS platform to drive scale benefits (e.g. margin expansion)
  - Continuing early AU success key given the large opportunity across Oceania







Program launch
timelines reducing
given PaaS platform
fully live and
operational

## Reducing launch timelines and accelerating PaaS Growth

3.4

3.2

3.0

2.8

2.6

2.4

2.2

2.0

1.8

1.6

1.4

1.2

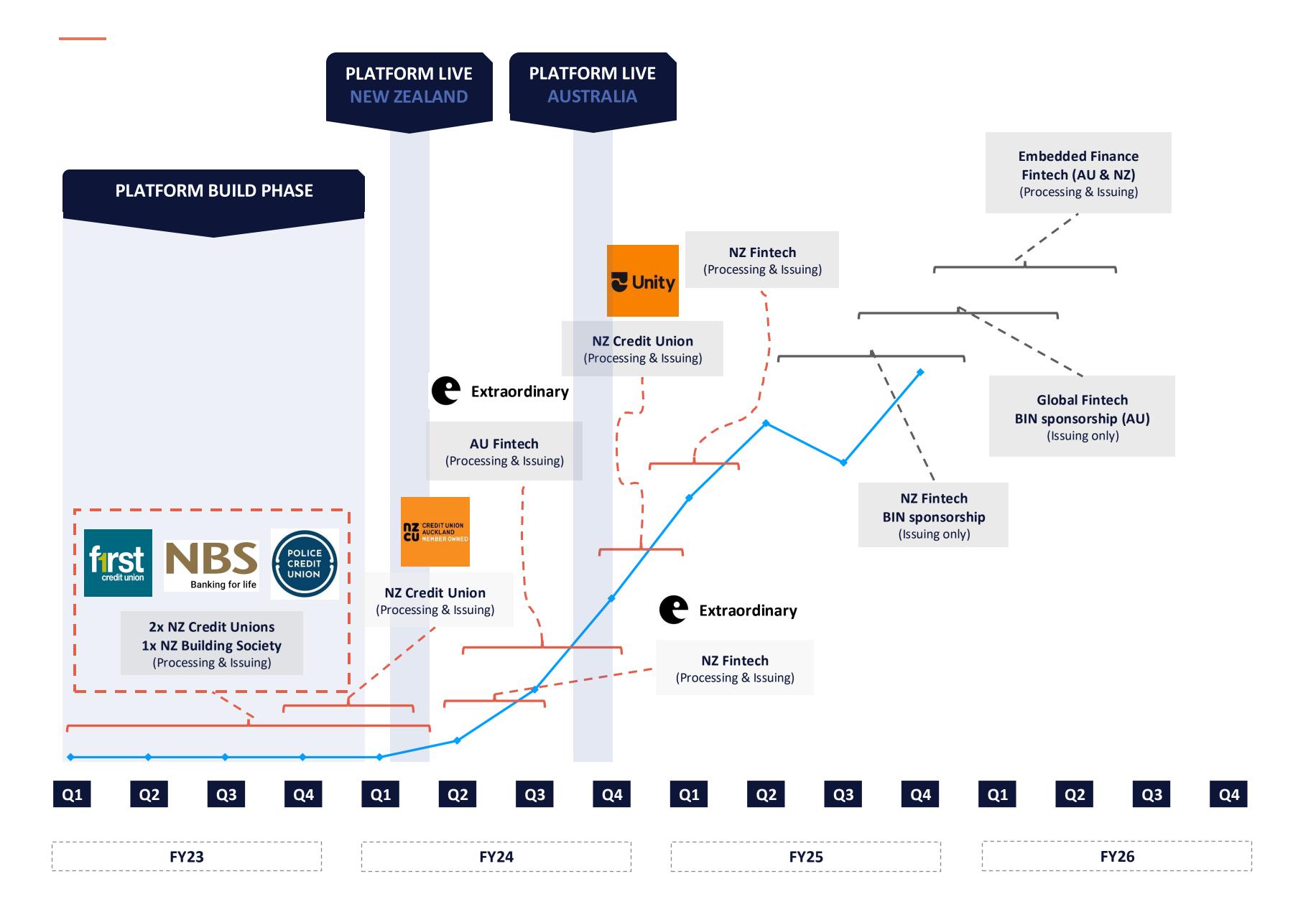
1.0

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0.6

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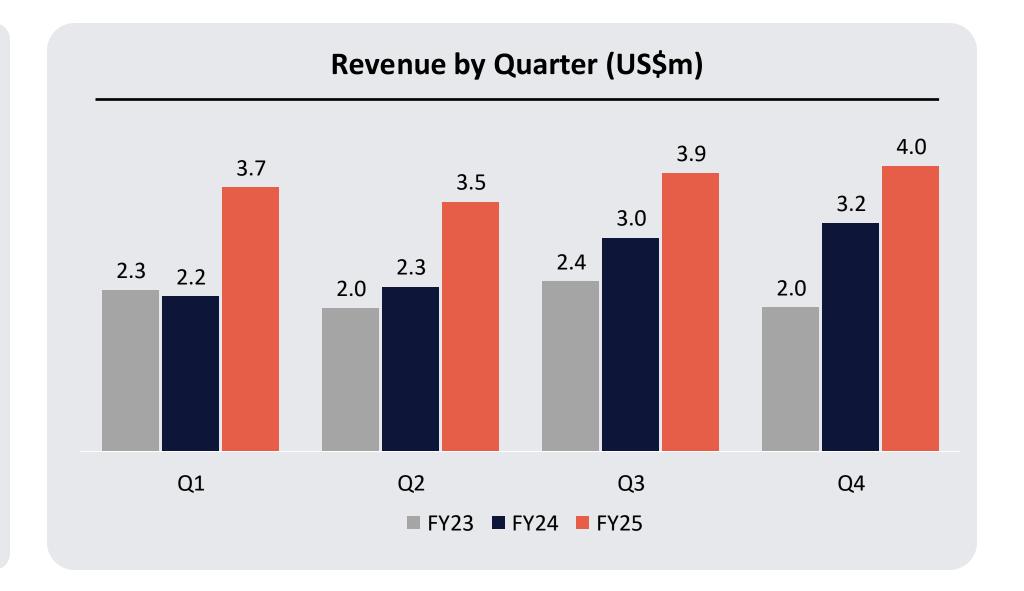
0.2



## Financial Update – Q4 FY25

PaaS now a major contributor to revenue

- Q4 FY25 revenue of US\$4.0m (A\$6.2m¹), up 26% on pcp
  - ► Record revenue quarter
  - Growth driven by increasing PaaS revenue
  - Solid base of Support & Maintenance clients
  - Continuing to deliver one-off licence sales and professional services projects – in line with expectations
- FY25 Underlying EBITDA<sup>2</sup> (unaudited) of US\$0.2m (A\$0.3m)
  - ► FY25 Underlying EBITDA (unaudited) of US\$1.3m (A\$2.0m) excluding US operations



Revenue Contribution (US\$m)	Q4 FY24	Q1 FY25	Q2 FY25	Q3 FY25	Q4 FY25
PaaS (Recurring)	0.8	1.3	1.6	1.5	1.9
Support & Maintenance (Recurring)	1.2	1.3	1.3	1.3	1.3
Licence & Professional Services	1.1	1.1	0.5	1.1	0.7
Other	0.1	0.0	0.1	0.0	0.1
Total	3.2	3.7	3.5	3.9	4.0
% Recurring Revenue	64%	69%	83%	70%	80%

- Q4 FY25 PaaS revenue up 142% on PCP
- ► 76% of FY25 revenue from recurring revenue streams

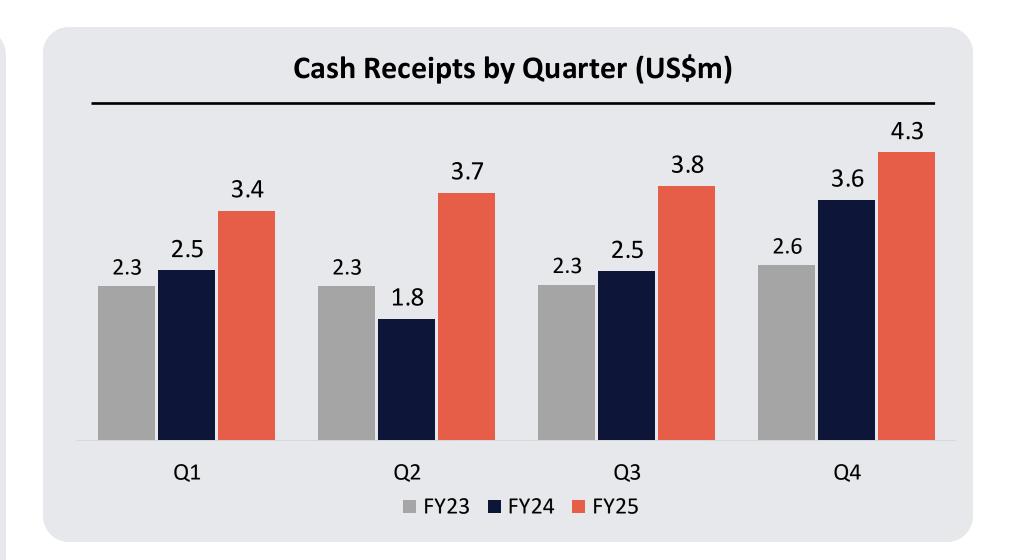
<sup>1.</sup> AUD/USD = 0.65

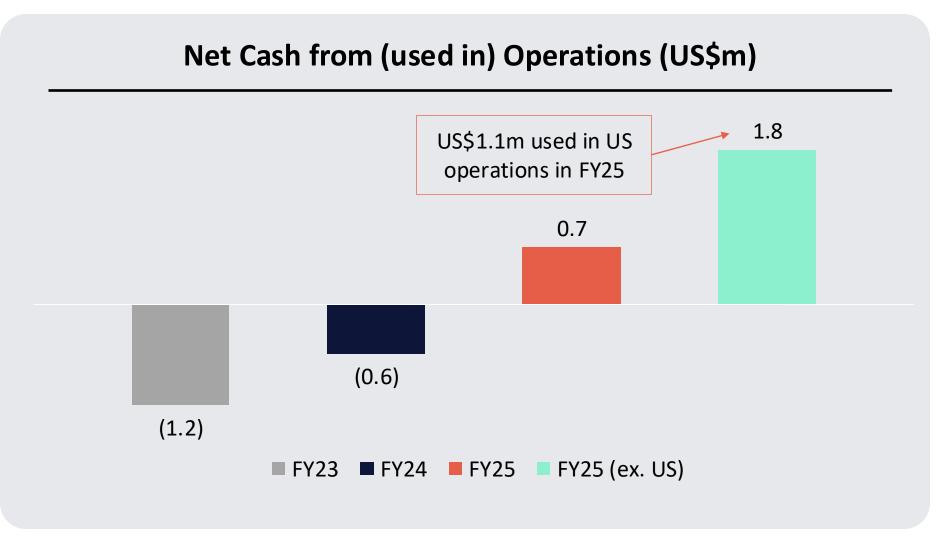
<sup>2.</sup> Excludes interest included as revenue and share-based payments included as an expense in statutory accounts

# Exiting the US operations is delivering significant cost savings and operational efficiencies

## Financial Update – Q4 FY25 (cont.)

- Significant improvement in net cash flows from operating activities in FY25 primarily due to:
  - Materially higher cash receipts driven by PaaS clients
  - Stable fixed cost base
- Cash receipts of US\$4.3m (A\$6.6m<sup>1</sup>), up 21% on pcp
- Cash payments for operating activities<sup>2</sup> of US\$3.4m (A\$5.2m), broadly in-line (up 1%) with pcp
- ► Staff costs (approximately 44% of cash payments for operating activities) down 2% on pcp
  - ► Team in place to enable significant further scale in PaaS clients and volumes
  - Staff costs expected to grow modestly relative to revenue
- ► US wind down now complete
  - Material reduction in operating costs realised in H2 FY25, particularly in Q4
- Cash holdings of US\$3.9m (A\$6.0m)
  - Additional US\$1.0m (A\$1.5m) held in cash-backed security guarantees relating to card issuing activities





- 1. AUD/USD = 0.65
- 2. Excluding income tax and interest

Strengthened the Sales team in FY25 with the appointment of 2 x
Strategic BDMs focused on outbound sales 'hunting'

## 1. Sourced from RBA Data & The Initiatives Group, Market Sizing for Vertexon – Australia & New Zealand Report. FY25-FY28 Forecasts

## Large Market Opportunity

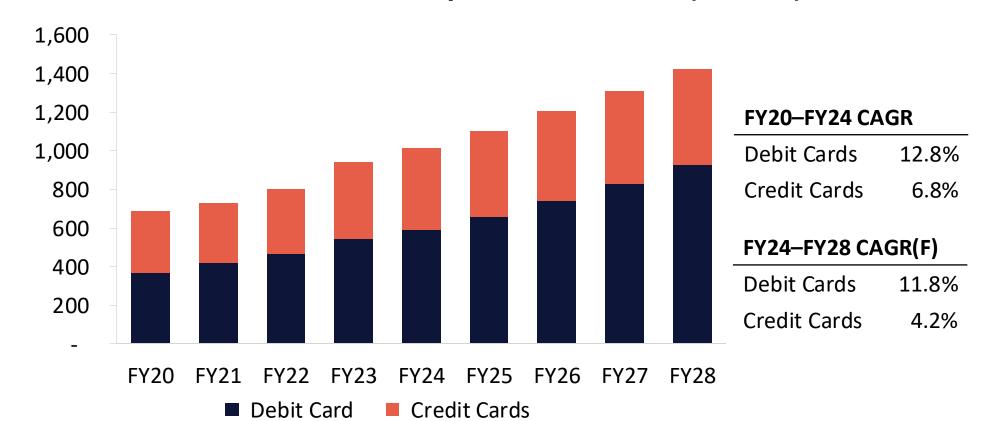
#### **Vertexon PaaS – ANZ Opportunity**

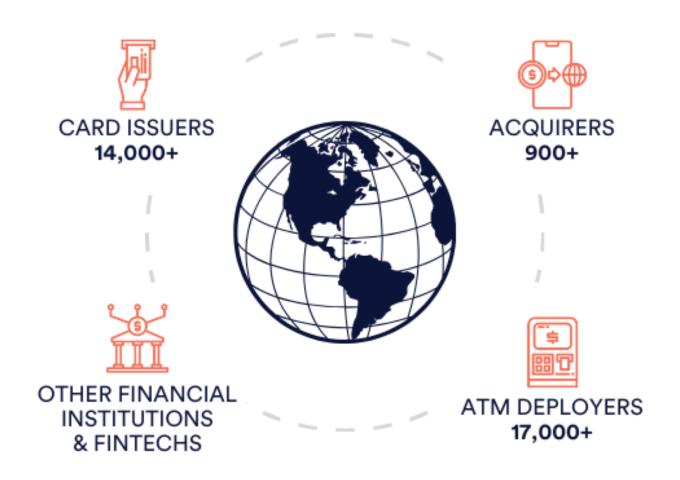
- Banking in ANZ is dominated by the big banks
- Leveraging success in NZ market to target the sizeable AU market
  - ► Small to medium sized financial institutions (e.g. credit unions, small banks and digital banks)
  - Non-bank lenders seeking to add card functionality, nonfinancial institutions and embedded finance opportunities
  - Credit cards (but not underwriting or providing credit)
  - White label prepaid card brands / issuers

#### **PaySim – Global Opportunity**

- Powerful modular end-to-end payments testing and certification solution with a global client base
- ► Global payment testing market is estimated to be extensive<sup>2</sup>
  - ► More than 32,000 potential clients globally
  - ► New license sales typically in the low six-figure range
  - Multi billion-dollar global market opportunity
- Current 140+ PaySim clients is less than 0.5% of total market
  - Global clients supported from existing office locations

#### Australian Card Payments<sup>1</sup> Value A\$ (billions)





<sup>2.</sup> Sourced from The Initiatives Group, PaySim Market Review Report

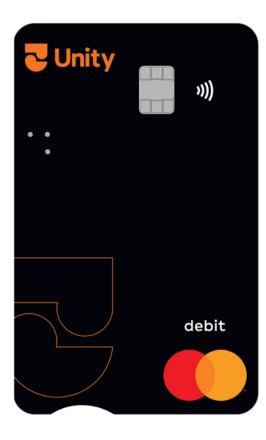
Positive outlook as
Change builds
momentum and
continues to scale

## FY25 Results Update & FY26 Outlook

- Exceeded FY25 revenue guidance & expected to deliver maiden positive Underlying EBITDA
  - FY25 revenue (unaudited) of US\$15.1m (A\$23.2m<sup>1</sup>), up 42% on FY24
  - ▶ Delivered 3-year revenue Compound Annual Growth Rate (CAGR) of 22% to FY25
  - ► Maiden positive Underlying EBITDA² (unaudited) of US\$0.2m (A\$0.3m) in FY25

#### **FY26 Guidance**

- Revenue expected to be in the range of US\$16.5m (A\$25.4m) to US\$18.0m (A\$27.7m)
- Significant increase in Underlying EBITDA, expected to be in the range of US\$2.5m (A\$3.8m) to US\$3.5m (A\$5.4m)
- Expected to be net cash flow positive<sup>3</sup>









- 1. AUD/USD = 0.65
- 2. Excludes interest included as revenue and share-based payments included as an expense in statutory accounts
- 3. Excludes any of the Company's funds that may be required to be held for security deposits relating to its PaaS business or for any future strategic initiatives the Company may decide to undertake

With strong foundations in place, Change is focussed on delivering profitable growth

## **Investment Highlights**

#### **Building Blocks In Place**



- Platform live in AU & NZ
- All regulatory and licensing requirements for card issuing via
   Vertexon in AU & NZ in place
- Australian Financial Services Licence in AU & Financial Service Provider in NZ
- Strong relationship with Mastercard

#### **Growth & Scale Focus**



- FY25 revenue (unaudited) of US\$15.1m (A\$23.2m), +42% on PY
- PaaS revenue scaling
- Increasing PaySim sales momentum
- Positive FY26 outlook strong revenue growth and stable fixed cost base driving material Underlying EBITDA improvement

#### **Marquee Customers**



- Strong validation of PaaS platform with financial institution and fintech clients in Oceania
- Long-term relationship with two of the largest banks in the Philippines
- ► 5 of the top 10 digital payment companies globally use PaySim for payments testing¹

#### **Product Offering**



- Proprietary payments technology platforms
- Vertexon: leading card management system for processing & issuing
- PaySim: default standard for eftpos testing in Australia. All participants must use PaySim to validate their technology and systems

#### **Long-term Contracts**



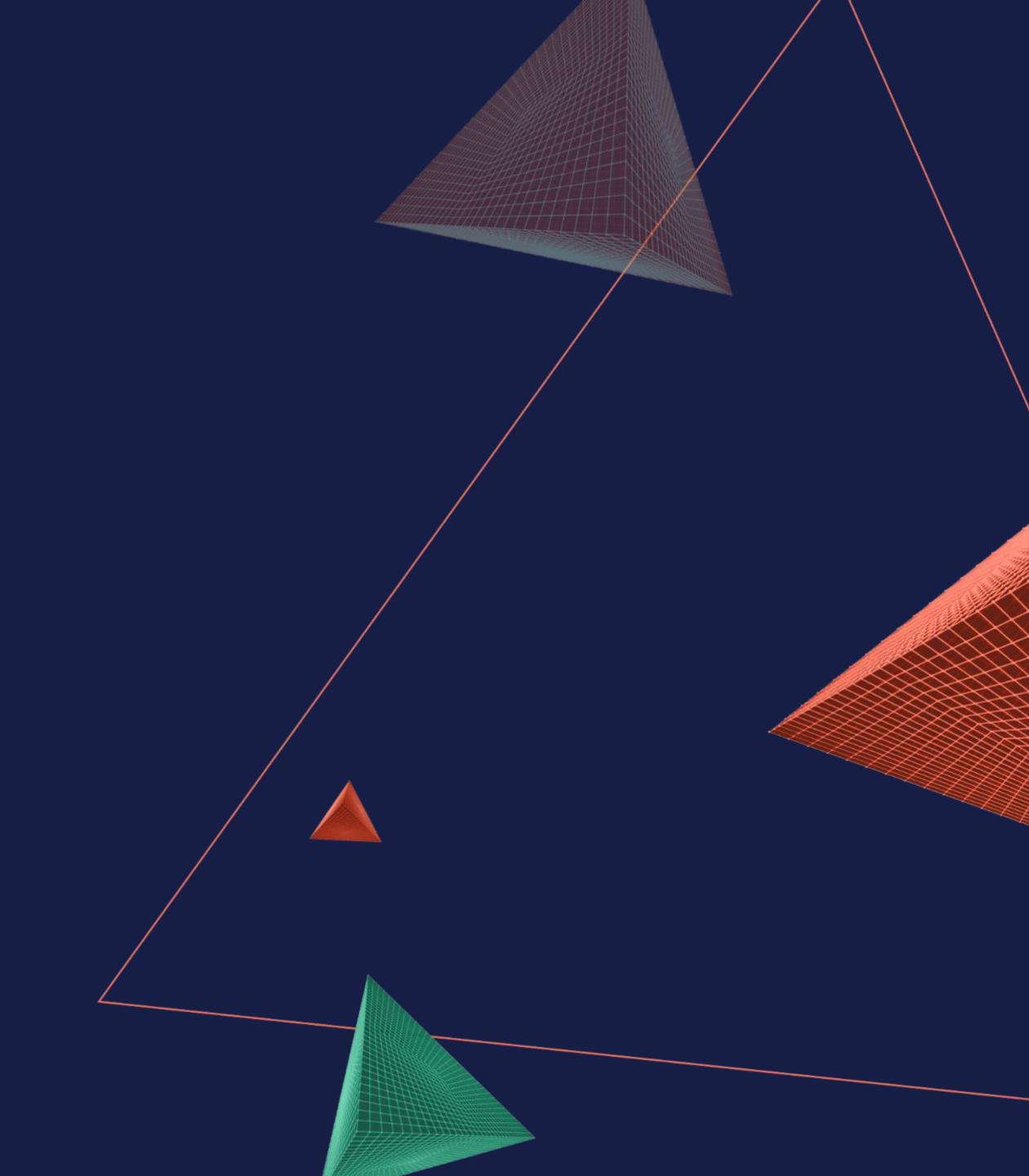
- Longer term client relationships with initial contract terms typically 3-5 years
- Given critical nature of service provided, challenging to switch from Vertexon

#### **Market Opportunity**



- Continued move towards digital payments as cash usage declines
- Vertexon: significant card issuing market opportunity in AU & NZ
- PaySim: <0.5% share of an estimated multi billion-dollar global market opportunity

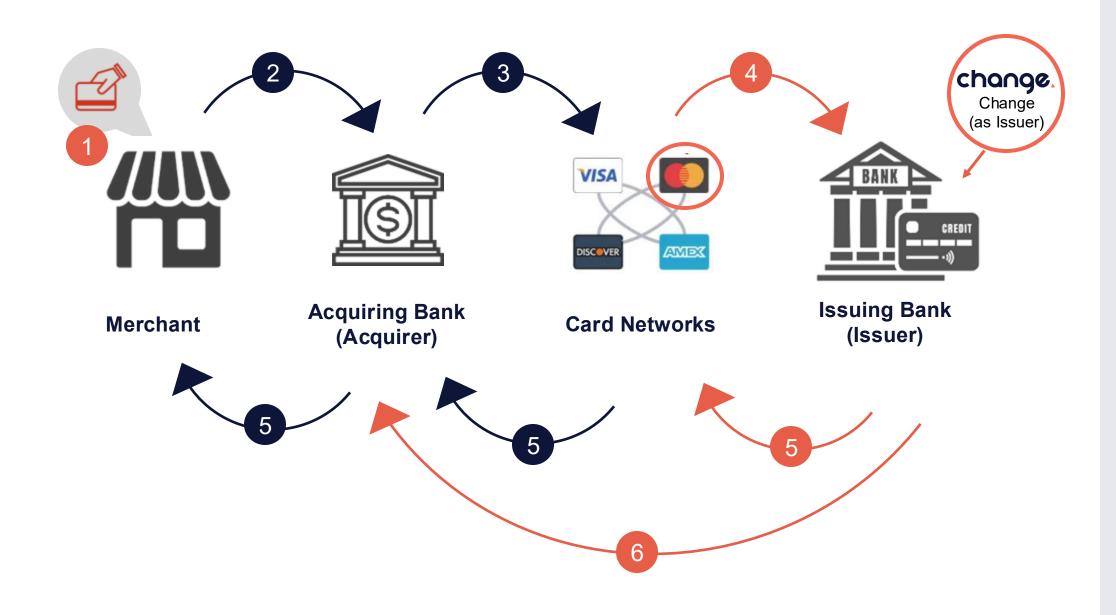
## Appendix



Change's role in the payments process depends on the region, client type and services provided

## Vertexon in the payments process

- ▶ Processing: An Issuer (Change's client) using the Vertexon Platform (technology only) to manage their cards – client is the Issuer and cards can be issued on any card network supported by Vertexon
- ▶ Processing & Issuing (P&I): A client using the Vertexon Platform (technology) to manage their cards with Change as Issuer (regulatory & licence) – Change is the Issuer and cards are issued on the Mastercard Network



Processing: Customer pays with card (all card networks supported) & purchases goods/services from merchant

**P&I:** Customer pays with a **Change** issued **Mastercard** & purchases goods/services from a merchant

Payment authenticated – the merchant point-of-sale system captures the customer's account information & securely sends it to the acquirer (i.e. merchant's bank)

Transaction submitted – merchant acquirer asks card network to get authorisation from the issuer (i.e. customer's bank)

**Processing:** Authorisation requested – card network submits transaction to issuer for authorisation

**P&I:** Authorisation requested – card network submits transaction to **Change** (as Issuer) for authorisation

5

**Processing:** Authorisation response – using Vertexon Platform issuer authorises the transaction and routes the response back via the card network and acquirer

**P&I:** Authorisation response - using the Vertexon Platform Change (as Issuer) authorises the transaction and routes the response back via the card network and acquirer

**Processing:** Settlement – card network debits the issuer and pays the acquirer who in turn makes payment to the merchant

**P&I:** Settlement – card network (**Mastercard**) debits the issuer (**Change**) and pays the acquirer who in turn makes payment to the merchant

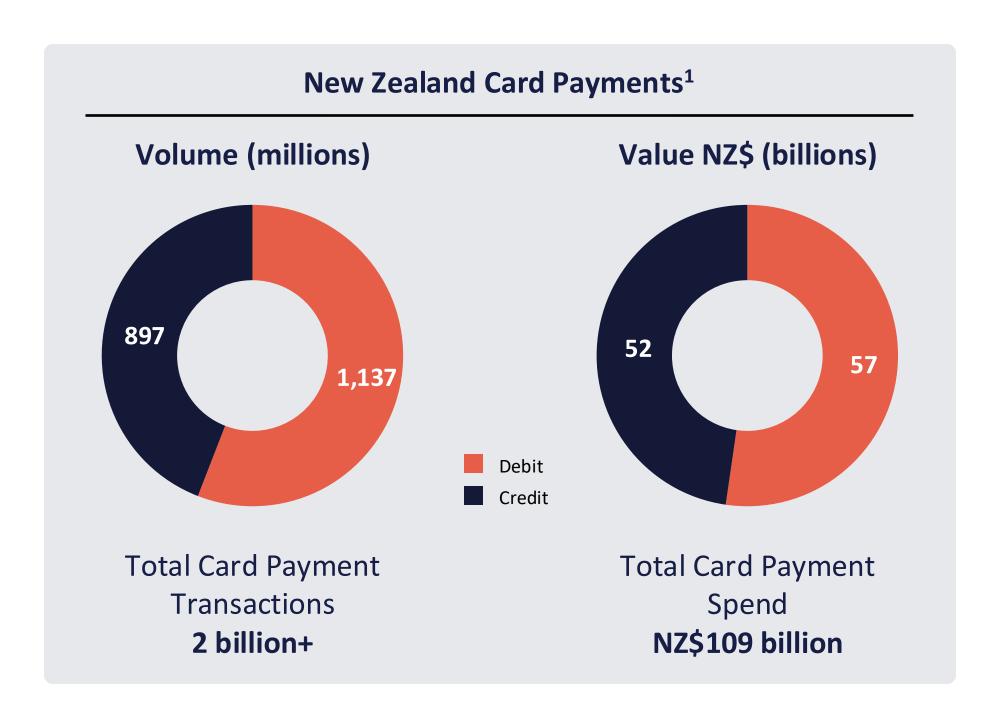
Vertexon offering can
be tailored by client to
offer services that best
suit client and end
customer needs

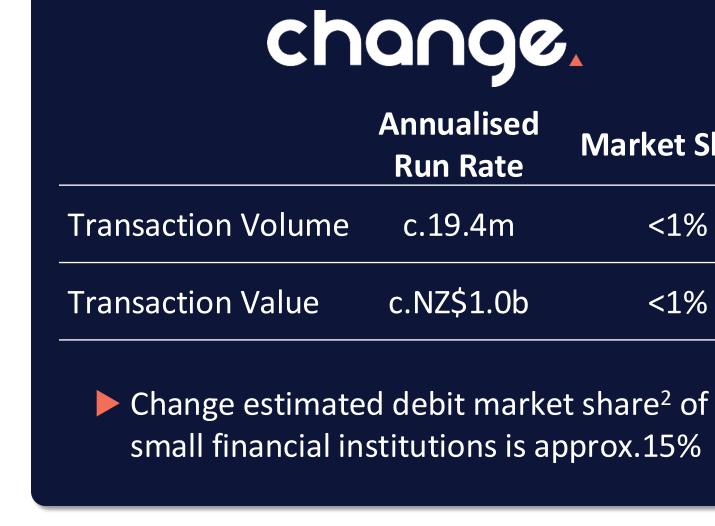
## Vertexon product offering

	Processing	Processing & Issuing		
Overview	<ul> <li>Provide core technology to enable card issuing and management including:         <ul> <li>Transaction processing</li> <li>Card management</li> <li>Fraud monitoring</li> <li>Digital and virtual cards</li> <li>BNPL functionality</li> </ul> </li> <li>Platform offers innovative processing capabilities to rival the major banks in a capital efficient manager (Change responsible for PCI DSS compliance, hosting etc)</li> <li>Client responsible for card issuing – client holds the necessary scheme and regulatory licences</li> </ul>	<ul> <li>Provide Processing capability + the following key card Issuing capabilities:         <ul> <li>Card design and production</li> <li>Card issuing</li> <ul> <li>AML / CTF</li> <li>Settlement and reconciliation</li> <li>KYC &amp; Onboarding</li> </ul> </ul></li> <li>Change responsible for card issuing – Change holds the necessary scheme (Mastercard) and regulatory licences (i.e. AFSL in Australia, FSP in NZ)</li> </ul>		
Cards Supported	Prepaid, Debit and Credit	Prepaid and Debit		
Target Clients	<ul> <li>Banks &amp; financial institutions</li> <li>Large entities with direct issuing capability</li> <li>Migration of key existing Vertexon On-Premises clients</li> </ul>	<ul> <li>Mid / Small banks &amp; financial institutions incl. credit unions</li> <li>Fintechs and corporates</li> <li>BIN sponsorship</li> </ul>		
Regions	Global - processing does not require scheme or regulatory licences	Australia and New Zealand		
Supported Schemes	Mastercard  VISA  UnionPay  Diners Club  EXPRESS  INTERNATIONAL	mastercard		

## Market Overview – New Zealand

- ► Banking in New Zealand is dominated by the Big 4 banks
  - 27 registered banks plus several credit unions & building societies
  - No payment aggregation services providers for smaller players & historically limited innovation outside the Big 4 Banks
  - Estimated that small financial institutions make up just less than 10% of the market<sup>1</sup>
- In addition to continuing to target the financial institution market segment, there are further opportunities in:
  - **Prepaid cards** current clients include employee benefits provider & a prepaid gift card client signed in Q1 FY25
    - Further opportunities in insurance, gaming, government & healthcare sectors
  - **Debit card** current client includes personal wealth management client with >500k members signed in Q2 FY25
    - Further opportunities include non-bank corporate lenders, embedded finance and other non-financial institutions





**Market Share** 

<1%

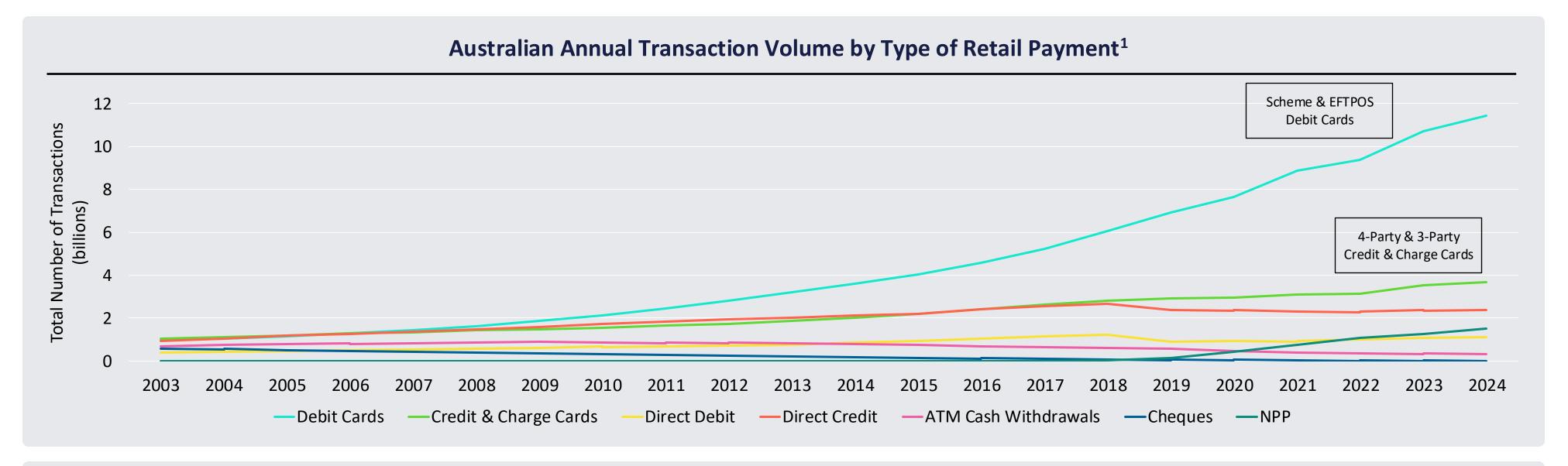
<1%

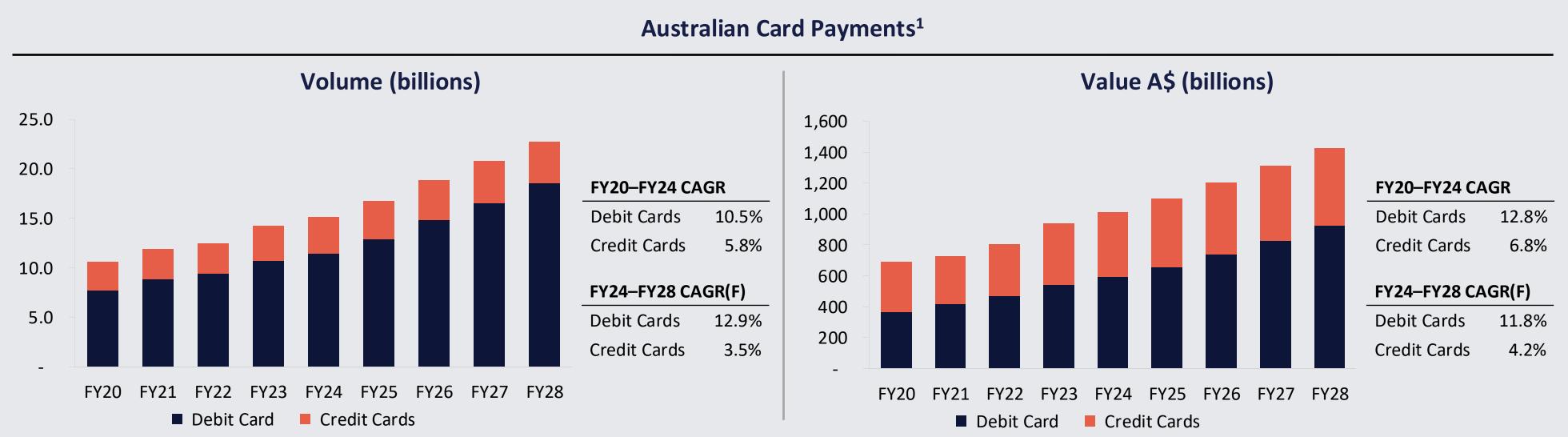
2. Excludes ATM transactions processed by Change

<sup>1.</sup> Sourced from The Initiatives Group, Market Sizing for Vertexon – Australia & New Zealand Report

# Card based payments now dominate transaction volume in Australia

## Market Overview – Australia

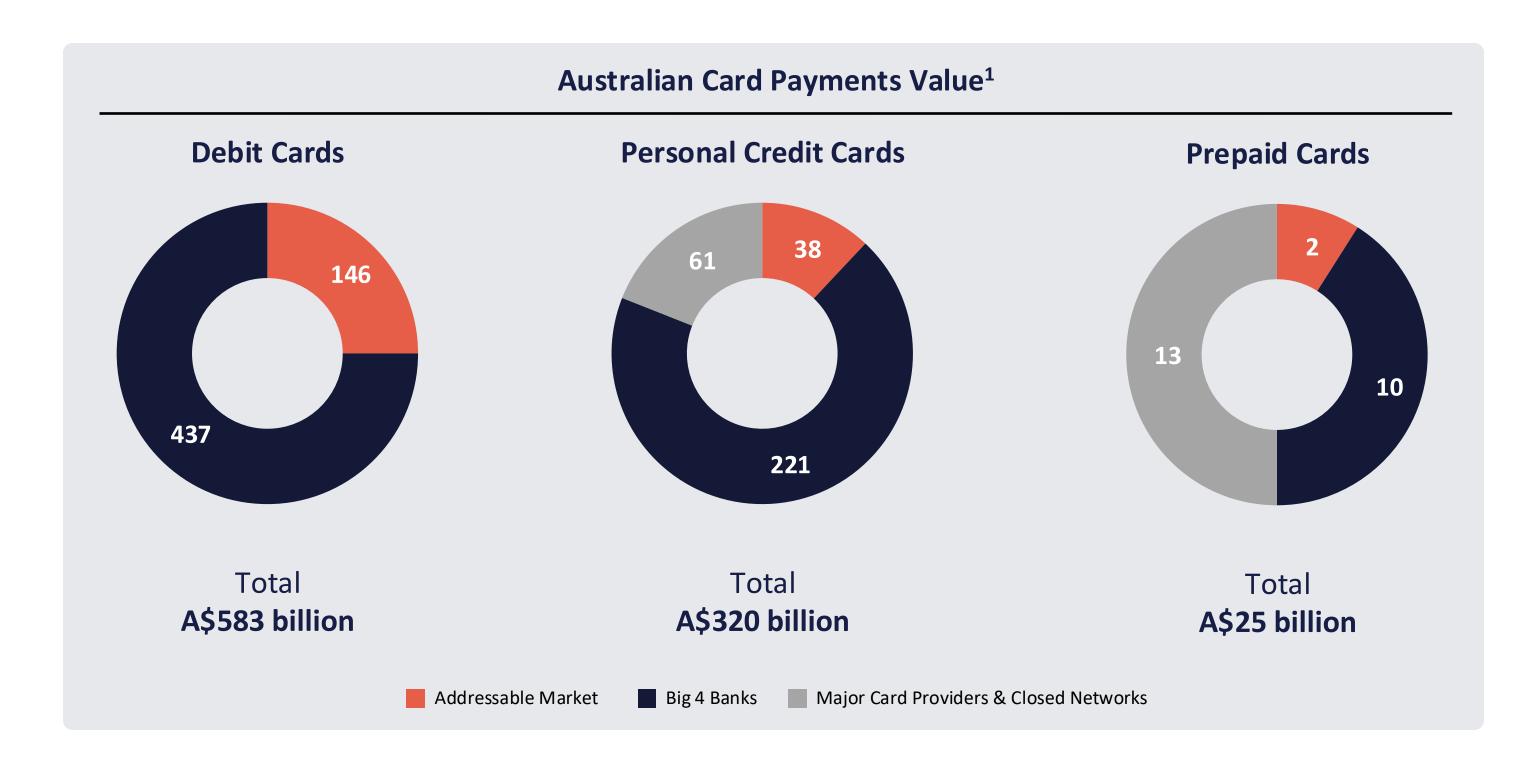




1. Sourced from RBA Data & The Initiatives Group, Market Sizing for Vertexon – Australia & New Zealand Report. FY25-FY28 Forecasts

## Market Overview – Australia (cont.)

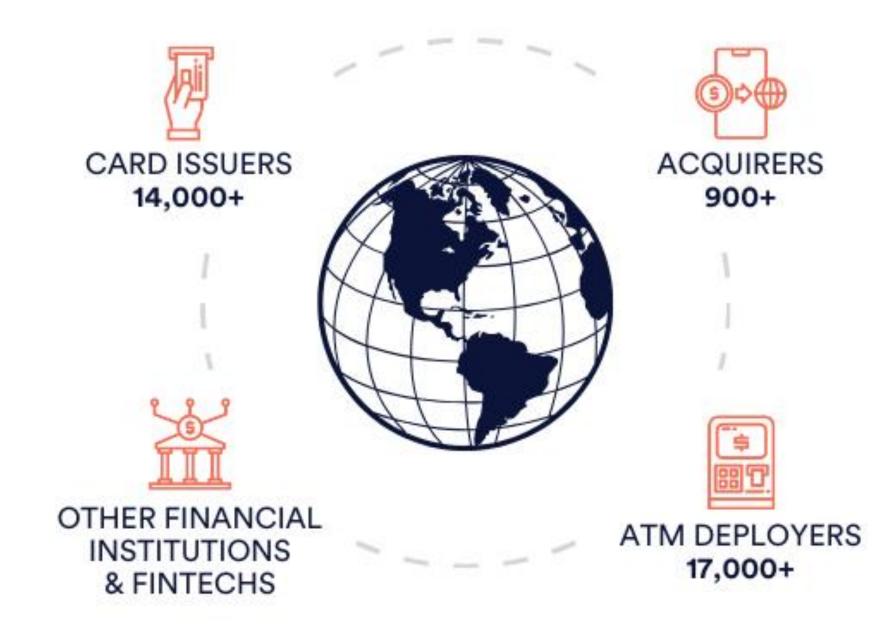
- ▶ Whilst the Big 4 banks have a significant position in the Australian card issuing market, there is a materially larger opportunity than in New Zealand
- ▶ Change is seeking to leverage the recent success in the NZ market to target the sizeable AU market
  - Small to medium sized financial institutions (e.g. credit unions, small banks and digital banks)
  - Non-bank lenders seeking to add card functionality, non-financial institutions and embedded finance opportunities
  - Credit cards (but not underwriting or providing credit)
  - White label prepaid card brands / issuers



<sup>1.</sup> Sourced from RBA Data & The Initiatives Group, Market Sizing for Vertexon – Australia & New Zealand Report. FY25-FY28 Forecasts

## PaySim Market Overview – Global

- Extremely powerful modular end-to-end payments testing and certification solution embedded into tier 1 banking and payments institutions globally
  - Core based on global messaging standard ISO8583
  - Default standard and benchmark for EFTPOS testing in Australia
- ► Global payment testing market is estimated to be extensive<sup>1</sup>
  - More than 32,000 potential clients (inc. card issuers, acquirers, ATM deployers, financial institutions & fintechs)
  - New license sales are typically in the low six-figure range
  - Multi billion-dollar global market opportunity
- ► Key focus & opportunities for growth:
  - Partner / reseller network leverage existing partner network to drive sales and secure new partners / resellers
  - Direct sales outbound direct client sales supported by marketing activities
  - ► Cross sell / upsell upgrade existing clients to adopt more modules and deepen integration into client's systems
  - Product development new products and features to meet additional payments testing requirements





Number of PaySim Clients

**Market Share** 

140+

<0.5%

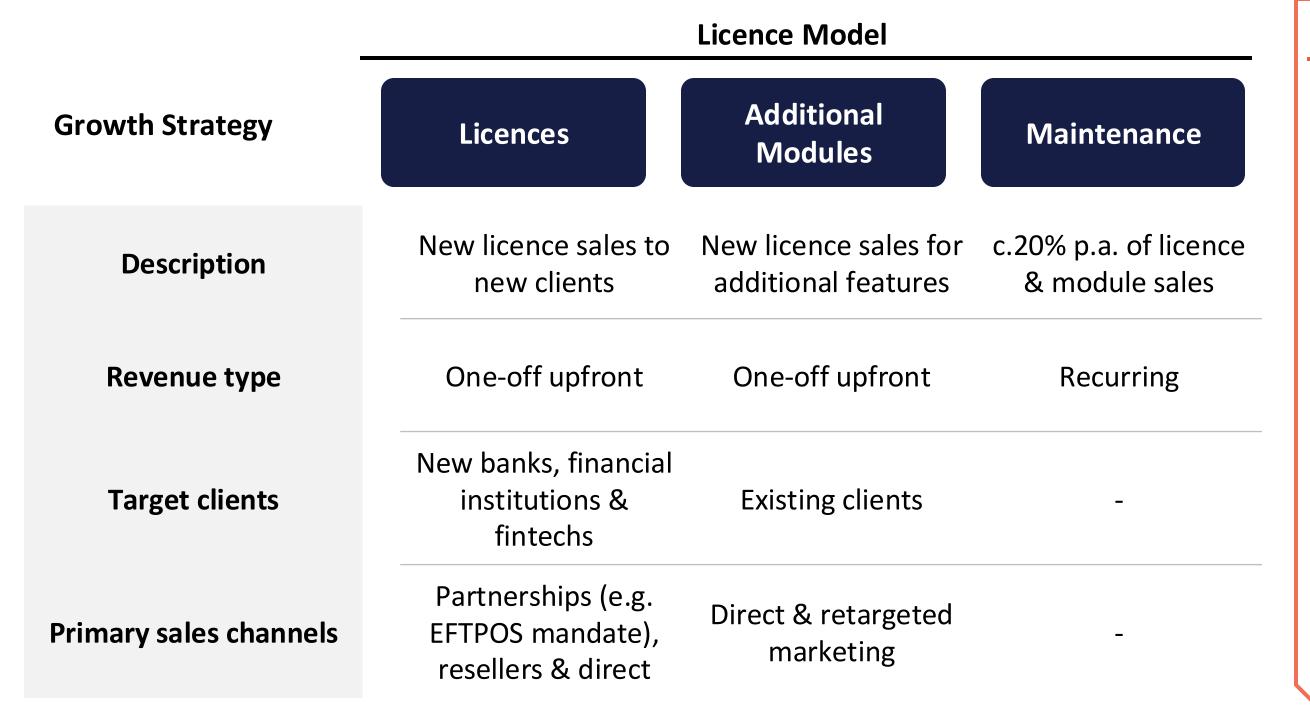
► PaySim is a powerful payments testing tool, ensuring seamless transactions before they go live, can be sold globally and supported from Change's existing office locations

<sup>1.</sup> Sourced from The Initiatives Group, PaySim Market Review Report

Software facilitates
remote testing
without the need for
physical devices such
as ATMs & POS
terminals

## PaySim: critical payments infrastructure testing tool

- ➤ Simulates the full transaction lifecycle, enabling banks & fintechs to complete end-to-end testing of their payment platforms, processes & scheme rule compliance
- ► Enables financial institutions to **test their payment systems** to meet the reliability & performance expectations of their customers



#### SaaS Model Monthly **Key benefits of SaaS** solution for client Subscription All in monthly ► Reduced capex subscription fee Access to new features & updates Recurring as they are New banks, financial released institutions & ► API & cloud fintechs focused solution Partnerships (e.g. (improves EFTPOS mandate), resellers & direct scalability)



## **Change Financial Limited**

**ASX: CCA** 

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